



Welcome to Frylands Wood

Thank you for choosing to camp at Frylands Wood. We hope you have a very enjoyable time.

Inside this pack you will find:

- A few guidelines
- Smoking Policy
- Rubbish and Recycling
- Settling your bill
- A map of Frylands
- A list of activities and their prices
- A tick list for leaving your campsite at the end of your stay
- Emergency procedures

Frylands Wood has a site phone to contact the Duty Manager, the number is: 07703 569655.

A few guidelines

To make your visit a safe and happy one, please read the following:

- **Wrist bands must be worn by everyone. No exceptions!** Please report anyone not wearing a wrist band to the Duty Manager or Crew.
- If you have any worries or concerns, please let the Duty Manager or a member of Crew know. They can usually be found in either the Office, Crew Hut or Centre Manager's bungalow. We are here to help you & if you don't tell us about a problem we can't rectify it & it will remain for the next person.
- Activities must be booked in advance of your stay.
- The Providore (tuck shop) is open upon request. Please let the Duty Manager or member of the Crew know what days and what times you would like to use it ahead of time, so a mutually convenient time can be arranged.
- Campsite quiet times are from 11pm to 7am. Please respect other campers and staff who are sleeping.
- **DO NOT** allow your group to play on the wood pile. There may be nails or glass in it.
- The fire doors must be kept clear at all times. Do not move fire extinguishers unless used.
- You may need to turn the gas lever inside near the cooker.
- Toilet rolls & spare cleaning supplies are in the bottom cupboard of disabled toilet and in the cupboard by the front door outside.
- Heaters - please ask your Group not to hang anything over the wall heaters as could present a fire hazard.
- Allow time for cleaning and tidying up and arrange an inspection prior to leaving with the Duty Manager or Crew.
- The main gate will be closed at approx. 10pm and reopened at approx. 8am. If you think you may need it open after this time, please inform the Duty Manager or a Crew member.
- For your information, there is a Public Footpath running from the main gate, past Pem 1 & 2 and forks off to the right at Halls Folley. It is used very occasionally.
- We will charge a **minimum fee of £25** if we have to clean things that are listed on the leaving checklist. The minimum fee will be increased proportionally if the cleaning takes more than an hour.

Smoking Policy

We kindly ask all visitors wishing to smoke or use electronic vaping devices to do so in a designated smoking area. There are two designated smoking areas – one behind the BBQ area next to the crew hut, and one behind the Office. Those wishing to smoke must ensure that whilst in a designated smoking area they are not visible to young people and should be as discreet as possible. Cigarette ends must be fully extinguished and disposed of appropriately in the correct bin.

Toilets

There are Leader's toilets behind the climbing wall in a pebble dashed-building. These are for 18 years and over. Under 18 toilets are situated at the end of the car park in the long green building with females on the left and males on the right. There are additional toilet facilities at the top of the campsite which are also split in to male and female.

Vehicles

Vehicles are not allowed further than the car park (occasionally, the Site Vehicles may be driving around the site).

Please do not drive past the gate, you may unload from the entrance of PEM 1 as long as you do not block the carpark or road. Once your kit is unloaded all vehicles must be returned to the car park.

First Aid

You should have a qualified first aider with your group but if you need any further assistance, the Duty Manager and the crew are all first aid trained.

If you need to you can go to the Emergency Minor Treatment Centre in New Addington: Parkway Health Centre, Parkway, New Addington, Croydon, CR0 0JA, Tel: 020 8251 7225.

If possible, please notify the Duty Manager before phoning for an ambulance.

Ticks

Ticks are becoming increasingly common across the UK and we have had several reports of ticks at Frylands Wood. It is important to make your group and parents aware of the risk and get them to check for ticks after visiting Frylands Wood or indeed any other woodland or grassed area. Ticks should be removed as soon as possible after being found using a tick removal tool or fine-toothed tweezers (both available in the office). We have included the Government's advice leaflet and further information on ticks & Lyme's disease can be found on the NHS website.

Rubbish and Recycling

Please place your general waste in the large grey bins with black lids. Your recycling can be placed in the large grey bin with the orange lid. Items that can be recycled are:

- Mixed paper and card
- All glass bottles and jars
- Food tins, drinks cans, aerosol cans and foil
- Plastic bottles only

Please wash out all glass bottles, jars and cans before placing in the bin.

Please contact us for more information if you require chemical toilet disposal.

Settling your bill

Please pay in full on the day of departure. If you can't pay on the day, please ensure the duty manager has your final number so that we can send you an invoice. Invoices should be paid within 28 days. All cheques should be made payable to 'Lewisham District Scout Council'.

If the office is closed, there will be a sign on the office door to tell you where or how to contact the Duty Manager.

Please sign to confirm you have read this welcome pack and agree to our terms.

Signed: _____.

Date: _____.

Please sign and return this welcome pack to the office before departure.